

ABOUT US

With 25 years of North American call center and human resources experience, our management team has been analyzing the operational process and structuring custom calling campaigns for many businesses throughout Canada, USA, UK and Australia.

We ensure a smooth, seam-less transition period from the beginning stages of evaluating your business requirements to the end result of producing reports, and setting metrics in place to yield positive returns and sustainability for your investment.

"Your success is our success!"

OUR MISSION

Our mission is very simple- To provide a superior level of service that exceeds our client's expectations ensuring our team members meet objectives, fulfill quotas and deliver solid returns.



Experience a new world of service excellence and discover all the benefits of our outsourcing services.



CANADA | USA | ASIA PACIFIC



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Contact us today and see how we can assist you. For more detailed information and current news, please visit our website.

www.TeleStarcom.com



TeleStar Communications is a North American based offshore service provider assisting companies with business process outsourcing (BPO)

Our Canadian headquarters is located in Toronto, Ontario with offices in USA - Delivering global award winning call center outsourcing services.



Specializing in:

LEAD GENERATION
APPOINTMENT SETTING
B2B & B2C TELEMARKETING

"In a competitive market, human interaction is the game changer in keeping ahead of the competition."

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INDUSTRIES

Our outsourcing services cater to a wide spectrum of industries in which our business developers will assist you in streamlining your operational process.

Industries we service:

Communications
Financial
Health Care
Manufacturing
Media & Entertainment
Public Agencies
Retail
Technology
Travel & Tourism
Utilities

TORONTO - CANADA



MAKATI - PHILIPPINES



SERVICES

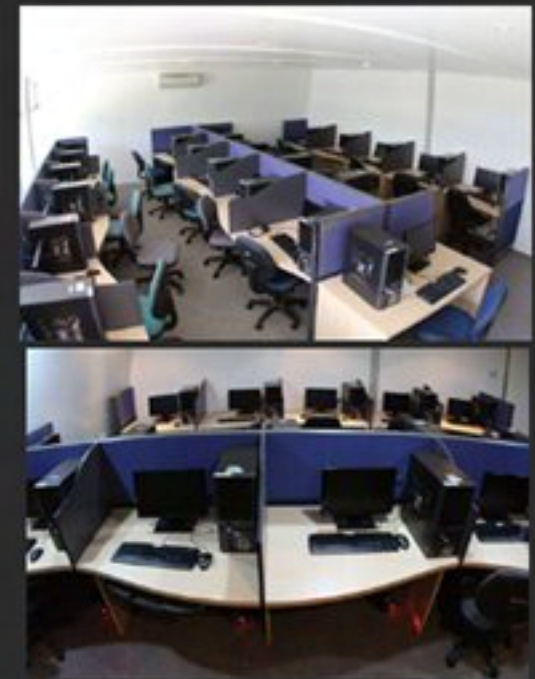
Benefits of outsourcing your outbound calling campaigns to TeleStar Communications are advantageous. Our clients experience improvement in time management, increase in revenue and a reduction in operational expenses.

- ✓ Appointment Setting
- ✓ Lead Generation
- ✓ B2B & B2C Telemarketing
- ✓ Clinical Research
- ✓ Article Submission
- ✓ Virtual Personal Assistant
- ✓ Customer service
- ✓ Customer Out reach programs
- ✓ Survey initiatives
- ✓ Data entry functions
- ✓ Data validation programs

- ✓ Live Chat Support
- ✓ Email Marketing Services
- ✓ Graphic Designer
- ✓ Help Desk/IT Support/SEO
- ✓ Web programmer
- ✓ Order Taking
- ✓ Reservations Confirmations
- ✓ Social Media Marketing
- ✓ Collection programs
- ✓ Blogger
- ✓ Marketing Support

CONTACT CENTER

TeleStar Communications is equipped with the latest advancements technology has to offer. We're at the forefront when it comes to investing in our infrastructure and team members.



PARTNERS & TECHNOLOGY

Our partners are amongst the leading companies in contact center technology today. We align ourselves with the most reputable names to offer our clients a reliable network solution to build platforms, optimize efficiency, enhance productivity and increase security.

